

## **Information Services Board Briefing Paper on the Department of Corrections Offender Management Network Information Project**

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### **Description**

The Department of Corrections (DOC) will review the status of its Offender Management Network Information (OMNI) project.

### **Recommendation to the Board**

No recommendation at this time.

### **Recommendation to the Project**

ISB oversight staff recommends that DOC and IBM Global Services finalize the design of "Trigger Processing" and finalize a realistic, detailed schedule for the deployment of Phase II that accounts for the recently agreed upon revisions to scope and milestones.

### **Status**

At the briefing to the Board in April 2003, DOC reported that the project schedule was modified to deliver the Phase II functions in two software "drops." Drop 2A, Records and Chronological Entries ("Chronos"), was scheduled for delivery on June 30, 2003. Drop 2B, Classifications and Sentence Structure/Time Accounting, was scheduled for delivery on September 30, 2003. To accommodate this change, DOC requested and received approval from the Legislature to re-appropriate \$3.25 million of the OMNI project budget from the fiscal year 2003 to fiscal year 2004. IBM was unable to meet the June delivery date for Drop 2A; it was delivered on September 24, 2003. The scope of and delivery of the remaining Phase II functionality has been since been modified. The final delivery of all Phase II applications is now scheduled for December 2004.

On several occasions, DOC and IBM executives and project teams met formally to address project issues and concerns related to design, development, and project management. As a result, they renegotiated the Phase II Statement of Work deliverables, milestones, and costs for the remaining design and development work. A number of other positive steps have also been taken to address major project issues and concerns:

- Establishment of an issue escalation process
- Resolution of all major issues including "Trigger Processing" and "Common Systems"
- Completion of Functional Design Confirmation Reviews to validate the functional design of all Phase II modules
- Development of a revised integrated schedule for the remaining Phase II design development, testing and deployment

### **Issues/Risks**

Refer to the project report, pages 9-14 through 9-16.